



TEXAS HEALTH AND HUMAN SERVICES COMMISSION

STAR Health Program Services

STAR Health provides Medicaid services, including:

- General office visits.
- Medical and dental checkups.
- Shots.
- Vision exams.
- Eyeglasses and contact lenses.
- Hearing tests.
- Hearing aids.
- Unlimited prescriptions.
- Inpatient and outpatient hospital care.
- Inpatient and outpatient surgery.
- Ambulances.
- 24-hour emergency care.
- Laboratory tests.
- X-rays.
- Podiatric services for foot problems.
- Home health.
- Dialysis for kidney problems.
- Major organ transplants.
- Family planning services and supplies.
- Chiropractic for certain muscle and joint problems (usually the spine).
- Psychiatric help for the treatment of mental and emotional disorders.
- Mental health help (such as counseling).
- Substance abuse help (such as alcohol and drug abuse).
- Transportation to health care appointments.

In addition to the Medicaid health care services listed above, STAR Health will offer service coordination to assist in making appointments and accessing services, and service management to assist with managing the health care of those with ongoing and serious medical needs. STAR Health provides the following:

Service	Description	Referral Source and Toll-free Phone Number
Texas Health Steps Medical Checkup	Medical checkups for a child under age 21 are generally provided by the child's primary care provider. If the child's primary care provider does not provide Texas Health Steps checkups, call Superior HealthPlan Network to get these services.	Call Superior HealthPlan Network at: 1-866-912-6283
Texas Health Steps Dental Checkup	Dental checkups for a child under age 21 are required every 6 months. Follow-up services include general dentistry, periodontics (treatment of gum diseases), orthodontics (prevention and correction of irregular teeth, such as braces) and endodontics (treatment of diseases in the root of teeth).	Call Star Dent at: 1-866-483-5708
Vision	Vision tests, glasses and contact lenses.	Call Total Vision Health Plan at: 1-866-642-8959
Behavioral Health	Inpatient and outpatient mental health services include: <ul style="list-style-type: none"> • Outpatient chemical dependency services. • Inpatient detoxification services. • Psychiatric services. 	Call Integrated Mental Health Services (IMHS) at: 1-866-218-8263
Emergency Care	In emergency situations, call 9-1-1. For basic medical services, contact the primary care provider.	Call 9-1-1 or the Primary Care Provider
Service Coordination	For assistance with: <ul style="list-style-type: none"> • Finding doctors, nurses and clinics. • Making appointments. • Coordinating Department of Family and Protective Services case management referrals. 	Call Superior HealthPlan Network at: 1-866-912-6283
Service Management	For assistance with: <ul style="list-style-type: none"> • Managing the health care of those with ongoing and serious medical needs. • Developing treatment plans. • Monitoring treatment progress. 	Call Superior HealthPlan Network at: 1-866-912-6283
Prescriptions	The Medicaid Helpline can help with problems getting prescriptions filled or if more information is needed about a prescription.	Call Texas Medicaid Helpline at: 1-800-252-8263
Primary Care Provider Changes	To change a child's primary care provider, the child's medical consentor needs to call Superior HealthPlan Network.	Call Superior HealthPlan Network at: 1-866-912-6283
24-Hour Nurse Helpline	Superior HealthPlan Network's nurses can answer health care questions at any time (24 hours a day, 7 days a week).	Call Superior's Nurse Helpline at: 1-866-912-6283

