

What are Family Based Safety Services?

- Have you been investigated by Child Protective Investigations?
- Have you been told your children may be at risk of abuse or neglect?
- Have you been told your children may be removed from your home?
- Are you working to get your children back?

If you said **yes** to any of these questions, you may be offered Family Based Safety Services (FBSS).

These services will be provided by Child Protective Services (CPS). They will be for a limited time depending on your case. They will help you make sure your children are healthy and safe.

Most families in trouble want help. They want to fix their problems. They can change.

CPS will be your partner. We will focus on your family's needs and strengths. We will respect your culture. We will honor how you feel about school and raising children.



Have a Complaint About an Open CPS Case?

800-720-7777

Call the DFPS Office of Consumer Affairs

National Domestic Violence Hotline

800-799-SAFE or 800-799-7233

TTY for people with hearing impairments:
800-787-3224

Texas Youth Helpline

800-989-6884

Provides phone counseling to youth and parent for family conflicts

Texas Abuse and Neglect Hotline

800-252-5400

Need help and don't know where to go?

2-1-1 Texas

Call for free information about Medicaid and many other local resources and services

Children's Medicaid and CHIP

877-KIDS-NOW or 877-543-7669

My FBSS Contacts

Caseworker: _____

Phone: _____

Supervisor: _____

Phone: _____

Supporting Your Family

Through Family Based Safety Services





What Can I Expect From My Caseworker?

- Meet with you and your family to identify your family's strengths and needs.
- Work with you to develop a service plan for you and your family that focuses on those strengths and needs.
- Meet with your family regularly to provide support, guidance, and review of services.
- Assess the safety of your children on an ongoing basis.
- Provide you with the resources needed so you can make changes and provide your children with a safe and stable home.



What Help Can I Get?

Depending on your family's needs and available services, CPS may offer your family:

- Day care.
- Parenting skills.
- Housekeeping skills.
- Nutrition and health information.
- Budgeting skills.
- Alcohol or substance use referral information, education, counseling, and/or treatment.
- Domestic violence resources.
- Parent and child relationship resources.
- Therapy.
- Anger management skills.
- Public assistance resources and referrals.
- Other community-based information and referrals as needed and available.

Want to Know More About FBSS?

Visit <https://www.dfps.texas.gov/childprotection/FamilySupport/FBSS.asp>.

What am I Expected to Do?

- Be open and honest with my caseworker.
- Keep my children safe.
- Determine where I need help and what my family needs.
- Identify my strengths and the strengths in my family.
- Make a service plan with my caseworker that focuses on my family's strengths and needs.
- Participate in services I identify with my caseworker and others who may work with my family.
- Meet with my caseworker regularly and allow my children to meet with the caseworker.
- Make the changes needed to provide a safe and stable home for my children.

